

External Students

2007 Survey Results by Rank			2007 N=277	NA	R
1	ACADEMIC ADVISING	Access to academic information (i.e., Grades)	5.07	22	92.06%
2	ACADEMIC EXPERIENCE	Quality of teaching in my Major	5.02	48	82.67%
3	ACADEMIC ADVISING	Advisor knowledgeable of registration processes	4.93	23	91.70%
4	PLANT OPERATIONS AND FACILITIES	Maintenance of class rooms	4.91	31	88.81%
5	ACADEMIC EXPERIENCE	Quality of teaching outside my Major	4.88	41	85.20%
6	ACADEMIC EXPERIENCE	Overall academic experience here	4.85	18	93.50%
7	VARIOUS STUDENT SERVICES & STAFF	Enforcement of rules & regulations concerning student behavior	4.84	141	49.10%
8	TECHNOLOGY	How Useful is the content of the BPC Web Site	4.84	11	96.03%
9	PLANT OPERATIONS AND FACILITIES	Overall rating of class rooms	4.84	30	89.17%
10	ACADEMIC EXPERIENCE	Treatment of ethical issues in courses	4.83	72	74.01%
11	ACADEMIC ADVISING	Experience registering for classes	4.83	18	93.50%
12	VARIOUS STUDENT SERVICES & STAFF	Access to the internet	4.81	83	70.04%
13	ACADEMIC EXPERIENCE	Process for student evaluation of teachers	4.81	30	89.17%
14	ACADEMIC ADVISING	Access to forms and services (i.e., Degree Audits)	4.81	41	85.20%
15	ACADEMIC ADVISING	Overall advisement and registration process	4.79	21	92.42%
16	PARKING AND SECURITY	Parking facilities	4.77	40	85.56%
17	TECHNOLOGY	Rate the Look and Feel of the BPC Web Site	4.76	9	96.75%
18	TECHNOLOGY	How Easy is it to Navigate the Web Site	4.76	11	96.03%
19	TECHNOLOGY	If Wireless Access were introduced, how likely are you to use it	4.73	203	26.71%
20	ACADEMIC ADVISING	Advisor knowledgeable of my degree requirements	4.72	30	89.17%
21	ACADEMIC EXPERIENCE	Preparation for employment or grad school	4.71	68	75.45%
22	VARIOUS STUDENT SERVICES & STAFF	Computer laboratory facilities	4.70	103	62.82%
23	TECHNOLOGY	How Easy is it to use CampusWEB for On-line Course Registration	4.70	49	82.31%
24	VARIOUS STUDENT SERVICES & STAFF	Christian values across the campus (See Line 151)	4.67	93	66.43%
25	TECHNOLOGY	How Easy is it to Navigate the CampusWEB	4.67	31	88.81%
26	ACADEMIC ADVISING	Advisor answered the questions that I had	4.67	26	90.61%
27	ACADEMIC EXPERIENCE	Learning Assistance Programs	4.66	135	51.26%
28	VARIOUS STUDENT SERVICES & STAFF	Opportunities of multicultural interaction (See line 153)	4.65	133	51.99%
29	TECHNOLOGY	Rate the Look and Feel of the BPC CampusWEB	4.65	29	89.53%
30	OFFICIAL OFFICES OF THE COLLEGE	Admissions Office	4.65	55	80.14%
31	VARIOUS STUDENT SERVICES & STAFF	Student Affairs staff	4.64	165	40.43%
32	OFFICIAL OFFICES OF THE COLLEGE	Business Office/cashiers	4.64	77	72.20%
33	CAMPUS STORE	Quality of service offered	4.64	91	67.15%
34	PARKING AND SECURITY	Security in classrooms	4.63	86	68.95%
35	VARIOUS STUDENT SERVICES & STAFF	Availability of computers and printers	4.62	88	68.23%
36	CAMPUS STORE	General product quality	4.61	116	58.12%
37	LIBRARY	Operating hours	4.60	160	42.24%
38	OFFICIAL OFFICES OF THE COLLEGE	Registrar's Office	4.58	50	81.95%
39	CAMPUS STORE	Availability of textbooks	4.58	70	74.73%
40	ACADEMIC ADVISING	Guidance from my academic advisor	4.58	26	90.61%
41	PLANT OPERATIONS AND FACILITIES	Study facilities for commuter students	4.57	104	62.45%
42	VARIOUS STUDENT SERVICES & STAFF	Computer assistance and instruction	4.56	136	50.90%
43	PARKING AND SECURITY	Overall security services	4.56	81	70.76%
44	VARIOUS STUDENT SERVICES & STAFF	Cultural opportunities	4.50	146	47.29%
45	VARIOUS STUDENT SERVICES & STAFF	Student judicial process	4.49	195	29.60%

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46	TECHNOLOGY	Rate the Availability of Computer Labs	4.49	127	54.15%
47	PARKING AND SECURITY	Security walking on campus	4.49	77	72.20%
48	VARIOUS STUDENT SERVICES & STAFF	Counseling Center	4.48	190	31.41%
49	CAMPUS STORE	Other educational material	4.47	133	51.99%
50	VARIOUS STUDENT SERVICES & STAFF	Information on contacting emergency medical personnel	4.46	210	24.19%
51	LIBRARY	Electronic databases (i.e., GALILEO)	4.46	139	49.82%
52	LIBRARY	Computer access to collections	4.45	173	37.55%
53	CAMPUS STORE	General product availability	4.45	120	56.68%
54	CAMPUS STORE	Other reading material	4.43	139	49.82%
55	CAMPUS STORE	General product selection	4.43	122	55.96%
56	PLANT OPERATIONS AND FACILITIES	Rating of science laboratories	4.42	154	44.40%
57	VARIOUS STUDENT SERVICES & STAFF	Procedures to address formal complaints	4.41	171	38.27%
58	PLANT OPERATIONS AND FACILITIES	Lounge & recreational facilities for commuters	4.40	116	58.12%
59	OFFICIAL OFFICES OF THE COLLEGE	Processing and paying refunds by Business Office	4.38	89	67.87%
60	LIBRARY	Library services registration process	4.35	192	30.69%
61	LIBRARY	Library facilities	4.35	170	38.63%
62	LIBRARY	Rate the Library Staff	4.32	203	26.71%
63	CAMPUS STORE	School and office supplies	4.31	137	50.54%
64	VARIOUS STUDENT SERVICES & STAFF	Career Planning & Placement Center	4.30	198	28.52%
65	LIBRARY	Library equipment (i.e., microfilm readers, etc.)	4.28	194	29.96%
66	TECHNOLOGY	Rate the Friendliness of the Technology Staff	4.26	227	18.05%
67	LIBRARY	Interlibrary loan services	4.24	201	27.44%
68	ACADEMIC EXPERIENCE	Variety of degree programs	4.24	39	85.92%
69	LIBRARY	Library Procedures	4.22	195	29.60%
70	VARIOUS STUDENT SERVICES & STAFF	Disability Support Services	4.20	228	17.69%
71	TECHNOLOGY	Rate the Expertise of the Technology Staff	4.20	226	18.41%
72	TECHNOLOGY	How Useful is our Current BPC E-mail System	4.20	75	72.92%
73	PARKING AND SECURITY	Information on contacting security	4.18	120	56.68%
74	LIBRARY	Archives collection	4.15	199	28.16%
75	LIBRARY	Adequate resources for assignments	4.15	160	42.24%
76	VARIOUS STUDENT SERVICES & STAFF	Diagnostic testing services	4.13	209	24.55%
77	OFFICIAL OFFICES OF THE COLLEGE	Financial Aid Office	4.13	56	79.78%
78	LIBRARY	Reference assistance	4.13	187	32.49%
79	TECHNOLOGY	If VoIP (voice over IP) telephone were introduced, how likely are you to use it	4.12	217	21.66%
80	CAMPUS STORE	Hours of operation	4.12	98	64.62%
81	VARIOUS STUDENT SERVICES & STAFF	Health services	4.11	222	19.86%
82	TECHNOLOGY	Rate the Ease of contacting the Technology Help Desk	4.09	223	19.49%
83	LIBRARY	Library orientation session	4.06	198	28.52%
84	TECHNOLOGY	Rate the Availability of Classrooms with LCD Projectors	4.02	150	45.85%
85	TECHNOLOGY	Rate the responsiveness of the Technology Help Desk to problems you have reported	3.96	224	19.13%
86	VARIOUS STUDENT SERVICES & STAFF	Tutoring services	3.93	210	24.19%
87	CAMPUS STORE	Buyback purchases	3.92	112	59.57%
88	CAMPUS STORE	Pricing	3.24	76	72.56%