

Faculty

2009 Survey Results by Rank			2009 N=47	NA	R
1	FOOD SERVICES	Friendliness of staff	5.44	22	53.19%
2	CAMPUS MAIL SERVICES	Rate the campus mail/package service	5.31	12	74.47%
3	TECHNOLOGY	Technology Dept. courtesy	5.27	6	87.23%
4	CAMPUS MAIL SERVICES	Friendliness of post office staff	5.26	12	74.47%
5	EMPLOYEE BENEFITS	Reduced rate meals	5.18	19	59.57%
6	TECHNOLOGY	Technology Dept. supportiveness	5.15	7	85.11%
7	CAMPUS STORE	Availability of textbooks	5.10	6	87.23%
8	TECHNOLOGY	Technology Dept. quality of service	5.10	7	85.11%
9	CAMPUS MAIL SERVICES	Campus phone service	5.08	10	78.72%
10	TECHNOLOGY	Technology Dept. communication	5.08	7	85.11%
11	FOOD SERVICES	Overall service	5.04	23	51.06%
12	CAMPUS MAIL SERVICES	Lost and found service	5.00	16	65.96%
13	CAMPUS STORE	Quality of service offered	5.00	8	82.98%
14	TECHNOLOGY	Technology Dept. efficiency	5.00	7	85.11%
15	LIBRARY	Interlibrary loan services	4.97	14	70.21%
16	VARIOUS STUDENT SERVICES & STAFF	Intercollegiate athletic opportunities	4.95	25	46.81%
17	VARIOUS STUDENT SERVICES & STAFF	Intramural program	4.95	25	46.81%
18	ADMINISTRATION	The VP for College Advancement	4.95	9	80.85%
19	TECHNOLOGY	Technology Dept. information availability	4.95	7	85.11%
20	PLANT OPERATIONS AND FACILITIES	Music facilities	4.94	30	36.17%
21	CAMPUS STORE	General product quality	4.94	11	76.60%
22	ADMINISTRATION	The supervisors' evaluation of your performance	4.93	5	89.36%
23	ADMINISTRATION	The VP for Enrollment Services	4.90	6	87.23%
24	CAMPUS STORE	Hours of operation	4.89	11	76.60%
25	PLANT OPERATIONS AND FACILITIES	Rating of science laboratories	4.88	30	36.17%
26	ADMINISTRATION	Direct supervisor (i.e., division chair)	4.85	1	97.87%
27	FOOD SERVICES	Quality of food in upstairs Food Court	4.83	29	38.30%
28	COLLEGE PURPOSES AND OPPORTUNITIES	College's articulation of missions/goals	4.83	1	97.87%
29	FOOD SERVICES	Quality of food in downstairs cafeteria	4.79	23	51.06%
30	CAMPUS STORE	School and office supplies	4.78	11	76.60%
31	LIBRARY	Reference assistance	4.76	10	78.72%
32	LIBRARY	Circulating/reserve services	4.76	10	78.72%
33	CAMPUS STORE	Gifts	4.76	14	70.21%
34	PARKING AND SECURITY	Parking facilities	4.75	3	93.62%
35	ADMINISTRATION	The VP for Finance & Administration	4.74	9	80.85%
36	CAMPUS STORE	Clothing	4.73	10	78.72%
37	COLLEGE PURPOSES AND OPPORTUNITIES	Accuracy/completeness of purpose statements in college publications	4.73	2	95.74%
38	QUALITY OF WORK LIFE	Curriculum policy & academic programs	4.72	1	97.87%
39	PLANT OPERATIONS AND FACILITIES	Recreational facilities in Student Act. Center	4.71	19	59.57%
40	CAMPUS STORE	Buyback purchases	4.71	26	44.68%
41	VARIOUS STUDENT SERVICES & STAFF	Counseling Center	4.71	13	72.34%
42	VARIOUS STUDENT SERVICES & STAFF	Disability Support Services	4.71	16	65.96%
43	QUALITY OF WORK LIFE	Personal reimbursements timely	4.71	6	87.23%
44	VARIOUS STUDENT SERVICES & STAFF	Tutoring services	4.70	14	70.21%
45	PLANT OPERATIONS AND FACILITIES	Maintenance of class rooms	4.69	5	89.36%
46	CAMPUS STORE	General product availability	4.69	11	76.60%
47	VARIOUS STUDENT SERVICES & STAFF	Access to the internet	4.69	5	89.36%
48	LIBRARY	Library Procedures	4.68	9	80.85%
49	LIBRARY	Electronic databases (i.e., GALILEO)	4.68	7	85.11%
50	PLANT OPERATIONS AND FACILITIES	Rate the timeliness of response to maintenance requests	4.67	8	82.98%
51	FOOD SERVICES	Variety of food in downstairs cafeteria	4.65	24	48.94%
52	VARIOUS STUDENT SERVICES & STAFF	Health services	4.65	16	65.96%
53	IRO OFFICE	Access to IR information (i.e., Fact Book)	4.64	14	70.21%
54	QUALITY OF WORK LIFE	Teaching/work load requirements	4.63	4	91.49%
55	EMPLOYEE BENEFITS	Retirement program	4.63	17	63.83%
56	COLLEGE PURPOSES AND OPPORTUNITIES	Opportunity to articulate moral issues in current events within college community	4.63	4	91.49%
57	LIBRARY	Rate the Library Staff	4.62	8	82.98%
58	FOOD SERVICES	Variety of food in upstairs Food Court	4.61	29	38.30%
59	EMPLOYEE BENEFITS	Employee scholarship plan	4.61	29	38.30%
60	VARIOUS STUDENT SERVICES & STAFF	Computer assistance and instruction	4.60	12	74.47%
61	LIBRARY	Library facilities	4.58	9	80.85%
62	CAMPUS STORE	Snack items	4.57	12	74.47%
63	CAMPUS STORE	Other educational material	4.56	13	72.34%

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64	CAMPUS STORE	General product selection	4.56	11	76.60%
65	EMPLOYEE BENEFITS	Flexible benefits plan	4.56	29	38.30%
66	QUALITY OF WORK LIFE	Academic freedom & professional security	4.55	0	100.00%
67	IRO OFFICE	Institutional Research	4.55	16	65.96%
68	VARIOUS STUDENT SERVICES & STAFF	Student Affairs staff	4.53	13	72.34%
69	EMPLOYEE BENEFITS	Participating provider organization	4.48	18	61.70%
70	LIBRARY	Library orientation session	4.47	17	63.83%
71	LIBRARY	Computer access to collections	4.47	11	76.60%
72	CAMPUS STORE	Other reading material	4.47	13	72.34%
73	PARKING AND SECURITY	Security in classrooms	4.46	8	82.98%
74	PARKING AND SECURITY	Security walking on campus	4.43	10	78.72%
75	VARIOUS STUDENT SERVICES & STAFF	Information on contacting emergency medical personnel	4.42	16	65.96%
76	EMPLOYEE BENEFITS	Health insurance program	4.42	16	65.96%
77	QUALITY OF WORK LIFE	Overall employment satisfaction	4.41	1	97.87%
78	ADMINISTRATION	The President	4.40	4	91.49%
79	IRO OFFICE	Applicability of IR information to decision making	4.40	17	63.83%
80	LIBRARY	Library equipment (i.e., microfilm readers, etc.)	4.38	15	68.09%
81	PLANT OPERATIONS AND FACILITIES	Overall rating of class rooms	4.38	5	89.36%
82	FOOD SERVICES	The cafeteria/food court hours	4.38	23	51.06%
83	VARIOUS STUDENT SERVICES & STAFF	Procedures to address formal complaints	4.37	12	74.47%
84	EMPLOYEE BENEFITS	Prescription drug program	4.36	19	59.57%
85	ADMINISTRATION	Overall satisfaction with administration	4.36	2	95.74%
86	CAMPUS STORE	Pricing	4.35	10	78.72%
87	VARIOUS STUDENT SERVICES & STAFF	Diagnostic testing services	4.35	24	48.94%
88	ADMINISTRATION	The Provost	4.35	4	91.49%
89	VARIOUS STUDENT SERVICES & STAFF	Student judicial process	4.33	14	70.21%
90	PLANT OPERATIONS AND FACILITIES	Outdoor recreational facilities	4.32	19	59.57%
91	PLANT OPERATIONS AND FACILITIES	Recreational facilities in old Student Center	4.27	21	55.32%
92	ADMINISTRATION	The administration's responsiveness to & communication about your concerns	4.27	2	95.74%
93	LIBRARY	Operating hours	4.26	9	80.85%
94	VARIOUS STUDENT SERVICES & STAFF	Computer laboratory facilities	4.26	9	80.85%
95	VARIOUS STUDENT SERVICES & STAFF	Clubs and other student organizations	4.25	15	68.09%
96	PLANT OPERATIONS AND FACILITIES	Art facilities	4.24	30	36.17%
97	EMPLOYEE BENEFITS	Life insurance program	4.24	14	70.21%
98	COLLEGE PURPOSES AND OPPORTUNITIES	Presence of Christian values across campus community	4.24	1	97.87%
99	COLLEGE PURPOSES AND OPPORTUNITIES	Opportunity for multicultural interaction	4.22	2	95.74%
100	VARIOUS STUDENT SERVICES & STAFF	Availability of computers and printers	4.21	9	80.85%
101	QUALITY OF WORK LIFE	Process for hiring & recruiting professors/staff	4.21	9	80.85%
102	EMPLOYEE BENEFITS	Long term disability	4.21	28	40.43%
103	EMPLOYEE BENEFITS	Health insurance claim processing	4.20	17	63.83%
104	VARIOUS STUDENT SERVICES & STAFF	Publications for students	4.18	13	72.34%
105	QUALITY OF WORK LIFE	Tenure & promotion process	4.14	12	74.47%
106	PARKING AND SECURITY	Overall security services	4.13	9	80.85%
107	QUALITY OF WORK LIFE	Non-teaching workload requirements	4.10	6	87.23%
108	ADMINISTRATION	Faculty governance structure	4.08	7	85.11%
109	LIBRARY	Archives collection	4.06	15	68.09%
110	VARIOUS STUDENT SERVICES & STAFF	Christian values across the campus (See Line 151)	4.03	7	85.11%
111	TECHNOLOGY	Technology to improve classroom instruction	4.02	6	87.23%
112	EMPLOYEE BENEFITS	Credit union	4.00	41	12.77%
113	ADMINISTRATION	The administration informing you of relevant problems and decisions	3.98	1	97.87%
114	VARIOUS STUDENT SERVICES & STAFF	Opportunities of multicultural interaction (See line 153)	3.97	9	80.85%
115	QUALITY OF WORK LIFE	Support for professional development	3.97	11	76.60%
116	VARIOUS STUDENT SERVICES & STAFF	Enforcement of rules & regulations concerning student behavior	3.95	10	78.72%
117	LIBRARY	Adequate resources for assignments	3.93	7	85.11%
118	VARIOUS STUDENT SERVICES & STAFF	Cultural opportunities	3.86	10	78.72%
119	VARIOUS STUDENT SERVICES & STAFF	Number of student activities	3.86	11	76.60%
120	PARKING AND SECURITY	Information on contacting security	3.86	10	78.72%
121	PLANT OPERATIONS AND FACILITIES	Lounge & recreational facilities for commuters	3.85	20	57.45%
122	PARKING AND SECURITY	Security in my dormitory	3.81	31	34.04%
123	VARIOUS STUDENT SERVICES & STAFF	Career Planning & Placement Center	3.78	20	57.45%
124	PLANT OPERATIONS AND FACILITIES	Study facilities for commuter students	3.77	21	55.32%
125	FOOD SERVICES	Vending outlets	3.76	26	44.68%

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126	EMPLOYEE BENEFITS	Dental insurance	3.71	23	51.06%
127	ADMINISTRATION	Your involvement in decision making	3.68	6	87.23%
128	QUALITY OF WORK LIFE	Salary	3.51	2	95.74%
129	PLANT OPERATIONS AND FACILITIES	Drama facilities	3.47	28	40.43%
130	QUALITY OF WORK LIFE	Overall college financial resources	3.13	7	85.11%