

2005 SURVEY BY RANK			C	2005 N=830
146	EMPLOYEE BENEFITS	Reduced rate meals	-2.30%	5.32 ■
145	EMPLOYEE BENEFITS	Vacation and sick leave	2.77%	5.19 ■
129	QUALITY OF WORK LIFE	Satisfaction with work	3.41%	5.15 ■
49	CAMPUS MAIL SERVICES	Friendliness of post office staff	-2.79%	5.11 ■
161	BREWTON-PARKER COLLEGE ADMINISTRATION	Exec. Director for Planning & Institutional Research	1.09%	5.08 ■
170	IRO OFFICE & TECHNOLOGY	Institutional Research	0.40%	5.06 ■
46	CAMPUS MAIL SERVICES	Rate the campus mail/package service	-1.44%	5.04 ■
163	BREWTON-PARKER COLLEGE ADMINISTRATION	Direct supervisor (i.e., division chair)	2.55%	5.04 ■
171	IRO OFFICE & TECHNOLOGY	Access to IR information (i.e., Fact Book)	-2.04%	5.04 ■
42	FOOD SERVICES	Friendliness of staff	-3.95%	5.02 ■
107	ACADEMIC EXPERIENCE	Quality of teaching in my Major	1.83%	5.01 ■
168	BREWTON-PARKER COLLEGE ADMINISTRATION	The supervisors' evaluation of your performance	0.80%	5.01 ■
144	EMPLOYEE BENEFITS	Employee scholarship plan	6.04%	5.00 ■
119	ACADEMIC ADVISING	Access to academic information (i.e., Grades)	1.01%	5.00 ■
142	EMPLOYEE BENEFITS	Retirement program	4.85%	4.98 ■
143	EMPLOYEE BENEFITS	Credit union	-1.19%	4.98 ■
122	QUALITY OF WORK LIFE	Overall employment satisfaction	4.64%	4.97 ■
162	BREWTON-PARKER COLLEGE ADMINISTRATION	Director of Assessment & Accreditation Liaison	1.12%	4.96 ■
31	PLANT OPERATIONS AND FACILITIES	Recreational facilities in Student Act. Center	-2.81%	4.95 ■
128	QUALITY OF WORK LIFE	Personal reimbursements timely	10.40%	4.94 ■
25	PLANT OPERATIONS AND FACILITIES	Maintenance of class rooms	-0.81%	4.91 ■
141	EMPLOYEE BENEFITS	Flexible benefits plan	-0.71%	4.91 ■
64	CAMPUS STORE	Quality of service offered	0.62%	4.91 ■
51	CAMPUS STORE	Availability of textbooks	2.83%	4.90 ■
78	VARIOUS STUDENT SERVICES & STAFF	Intercollegiate athletic opportunities	0.00%	4.90 ■
48	CAMPUS MAIL SERVICES	Lost and found service	-2.00%	4.89 ■
116	ACADEMIC ADVISING	Advisor knowledgeable of registration processes	-0.91%	4.88 ■
4	LIBRARY	Reference assistance	0.31%	4.87 ■
2	LIBRARY	Rate the Library Staff	-1.12%	4.87 ■
117	ACADEMIC ADVISING	Experience registering for classes	2.00%	4.85 ■
157	BREWTON-PARKER COLLEGE ADMINISTRATION	The Provost	-1.12%	4.85 ■
147	EMPLOYEE BENEFITS	Long term disability	-0.41%	4.85 ■
79	VARIOUS STUDENT SERVICES & STAFF	Intramural program	2.54%	4.84 ■
26	PLANT OPERATIONS AND FACILITIES	Overall rating of class rooms	0.00%	4.84 ■
149	COLLEGE PURPOSES AND OPPORTUNITIES	College's articulation of missions/goals	3.20%	4.84 ■
7	LIBRARY	Circulating/reserve services	1.68%	4.83 ■
3	LIBRARY	Library Procedures	0.84%	4.82 ■
120	ACADEMIC ADVISING	Access to forms and services (i.e., Degree Audits)	-1.53%	4.82 ■
6	LIBRARY	Electronic databases (i.e., GALILEO)	1.37%	4.81 ■
150	COLLEGE PURPOSES AND OPPORTUNITIES	Accuracy/completeness of purpose statements in college publications	3.44%	4.81 ■
156	BREWTON-PARKER COLLEGE ADMINISTRATION	The President	2.35%	4.80
172	IRO OFFICE & TECHNOLOGY	Applicability of IR information to decision making	-0.10%	4.79
115	ACADEMIC ADVISING	Advisor answered the questions that I had	-1.44%	4.79
94	OFFICIAL OFFICES OF THE COLLEGE	Admissions Office	-0.42%	4.78
114	ACADEMIC ADVISING	Advisor knowledgeable of my degree requirements	-0.93%	4.78

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10	LIBRARY	Library orientation session	4.49%	4.78
125	QUALITY OF WORK LIFE	Teaching/work load requirements	3.69%	4.78
58	CAMPUS STORE	General product quality	-1.24%	4.77
118	ACADEMIC ADVISING	Overall advisement and registration process	-0.31%	4.76
133	QUALITY OF WORK LIFE	Curriculum policy & academic programs	3.71%	4.75
108	ACADEMIC EXPERIENCE	Quality of teaching outside my Major	-1.35%	4.75
55	CAMPUS STORE	Snack items	-0.21%	4.75
54	CAMPUS STORE	School and office supplies	0.21%	4.74
66	VARIOUS STUDENT SERVICES & STAFF	Student Affairs staff	-1.56%	4.74
39	FOOD SERVICES	Quality of food in upstairs Food Court	-3.99%	4.73
103	ACADEMIC EXPERIENCE	Overall academic experience here	0.75%	4.72
13	LIBRARY	Archives collection	2.33%	4.72
52	CAMPUS STORE	Other educational material	-0.21%	4.71
152	COLLEGE PURPOSES AND OPPORTUNITIES	Opportunity to articulate moral issues in current events within college community	3.07%	4.71
15	LIBRARY	Operating hours	-2.70%	4.69
57	CAMPUS STORE	Clothing	0.79%	4.69
9	LIBRARY	Interlibrary loan services	-2.24%	4.68
105	ACADEMIC EXPERIENCE	Treatment of ethical issues in courses	-1.37%	4.68
11	LIBRARY	Computer access to collections	-0.71%	4.66
113	ACADEMIC ADVISING	Guidance from my academic advisor	-0.75%	4.66
41	FOOD SERVICES	Overall service	-3.66%	4.65
47	CAMPUS MAIL SERVICES	Campus phone service	-3.13%	4.65
67	VARIOUS STUDENT SERVICES & STAFF	Counseling Center	-4.18%	4.65
59	CAMPUS STORE	General product availability	-1.90%	4.64
99	PARKING AND SECURITY	Security in classrooms	-0.48%	4.63
135	EMPLOYEE BENEFITS	Life insurance program	-1.28%	4.63
93	OFFICIAL OFFICES OF THE COLLEGE	Financial Aid Office	-1.70%	4.63
63	CAMPUS STORE	Hours of operation	-0.38%	4.63
90	OFFICIAL OFFICES OF THE COLLEGE	Business Office/cashiers	-1.49%	4.63
155	BREWTON-PARKER COLLEGE ADMINISTRATION	Overall satisfaction with administration	2.33%	4.62
56	CAMPUS STORE	Gifts	-0.50%	4.62
92	OFFICIAL OFFICES OF THE COLLEGE	Registrar's Office	-2.12%	4.62
27	PLANT OPERATIONS AND FACILITIES	Rating of science laboratories	-3.61%	4.61
71	VARIOUS STUDENT SERVICES & STAFF	Tutoring services	-3.77%	4.59
153	COLLEGE PURPOSES AND OPPORTUNITIES	Opportunity for multicultural interaction	5.03%	4.59
138	EMPLOYEE BENEFITS	Participating provider organization	1.55%	4.58
106	ACADEMIC EXPERIENCE	Learning Assistance Programs	-0.87%	4.58
104	ACADEMIC EXPERIENCE	Preparation for employment or grad school	0.00%	4.58
60	CAMPUS STORE	General product selection	1.33%	4.57
137	EMPLOYEE BENEFITS	Health insurance claim processing	0.44%	4.57
68	VARIOUS STUDENT SERVICES & STAFF	Disability Support Services	-1.35%	4.56
81	VARIOUS STUDENT SERVICES & STAFF	Student judicial process	-0.38%	4.55
158	BREWTON-PARKER COLLEGE ADMINISTRATION	The VP for College Advancement	-4.72%	4.55
14	LIBRARY	Library facilities	-3.71%	4.54

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109	ACADEMIC EXPERIENCE	Process for student evaluation of teachers	-1.41%	4.53	
174	IRO OFFICE & TECHNOLOGY	Technology Dept. courtesy	-5.33%	4.53	
70	VARIOUS STUDENT SERVICES & STAFF	Diagnostic testing services	-3.16%	4.52	
136	EMPLOYEE BENEFITS	Health insurance program	-1.85%	4.51	
35	PLANT OPERATIONS AND FACILITIES	Lounge & recreational facilities for commuters	0.56%	4.50	
83	VARIOUS STUDENT SERVICES & STAFF	Clubs and other student organizations	0.97%	4.49	
167	BREWTON-PARKER COLLEGE ADMINISTRATION	Faculty governance structure	-3.02%	4.49	
96	PARKING AND SECURITY	Parking facilities	-0.55%	4.49	
123	QUALITY OF WORK LIFE	Process for hiring & recruiting professors/staff	1.01%	4.49	
80	VARIOUS STUDENT SERVICES & STAFF	Enforcement of rules & regulations concerning student behavior	-1.81%	4.48	
91	OFFICIAL OFFICES OF THE COLLEGE	Processing and paying refunds by Business Office	0.34%	4.48	
69	VARIOUS STUDENT SERVICES & STAFF	Career Planning & Placement Center	-4.48%	4.48	
12	LIBRARY	Library equipment (I.e., microfilm readers, etc.)	0.62%	4.47	
97	PARKING AND SECURITY	Security walking on campus	0.22%	4.47	
151	COLLEGE PURPOSES AND OPPORTUNITIES	Presence of Christian values across campus community	-2.19%	4.47	
164	BREWTON-PARKER COLLEGE ADMINISTRATION	The administration's responsiveness to & communication about your concerns	0.11%	4.47	
34	PLANT OPERATIONS AND FACILITIES	Study facilities for commuter students	-1.00%	4.46	
126	QUALITY OF WORK LIFE	Non-teaching workload requirements	5.20%	4.45	
8	LIBRARY	Adequate periodicals for assignments	0.00%	4.45	
33	PLANT OPERATIONS AND FACILITIES	Outdoor recreational facilities	1.91%	4.44	
101	PARKING AND SECURITY	Overall security services	-0.95%	4.43	
40	FOOD SERVICES	Variety of food in upstairs Food Court	-5.75%	4.42	
160	BREWTON-PARKER COLLEGE ADMINISTRATION	The VP for Enrollment Services	-4.95%	4.42	
175	IRO OFFICE & TECHNOLOGY	Technology Dept. communication	-2.44%	4.41	
100	PARKING AND SECURITY	Information on contacting security	4.33%	4.39	
82	VARIOUS STUDENT SERVICES & STAFF	Procedures to address formal complaints	-2.28%	4.39	
18	PLANT OPERATIONS AND FACILITIES	Rate the timeliness of response to maintenance requests	-1.20%	4.39	
5	LIBRARY	Adequate resources for assignments	-0.79%	4.38	
53	CAMPUS STORE	Other reading material	-3.11%	4.36	
85	VARIOUS STUDENT SERVICES & STAFF	Christian values across the campus (See line 150)	-3.75%	4.36	
178	IRO OFFICE & TECHNOLOGY	Technology Dept. quality of service	-4.28%	4.36	
28	PLANT OPERATIONS AND FACILITIES	Music facilities	0.85%	4.35	
140	EMPLOYEE BENEFITS	Dental insurance	3.20%	4.35	
76	VARIOUS STUDENT SERVICES & STAFF	Access to the internet	-7.06%	4.35	
98	PARKING AND SECURITY	Security in my dormitory	-5.51%	4.35	
132	QUALITY OF WORK LIFE	Academic freedom & professional security	6.67%	4.32	<input type="checkbox"/>
166	BREWTON-PARKER COLLEGE ADMINISTRATION	Your involvement in decision making	6.17%	4.31	<input type="checkbox"/>
139	EMPLOYEE BENEFITS	Prescription drug program	-5.28%	4.31	<input type="checkbox"/>
176	IRO OFFICE & TECHNOLOGY	Technology Dept. efficiency	-3.49%	4.29	<input type="checkbox"/>
87	VARIOUS STUDENT SERVICES & STAFF	Opportunities of multicultural interaction (See line 152)	0.23%	4.28	<input type="checkbox"/>
177	IRO OFFICE & TECHNOLOGY	Technology Dept. supportiveness	-4.79%	4.28	<input type="checkbox"/>
131	QUALITY OF WORK LIFE	Support for professional development	3.65%	4.26	<input type="checkbox"/>
179	IRO OFFICE & TECHNOLOGY	Technology Dept. information availability	-3.42%	4.24	<input type="checkbox"/>
124	QUALITY OF WORK LIFE	Tenure & promotion process	0.71%	4.23	<input type="checkbox"/>

# 2005 SURVEY BY RANK

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2005  
N=830

Rank	Category	Item	Change (%)	Score	Feedback
74	VARIOUS STUDENT SERVICES & STAFF	Computer laboratory facilities	-6.52%	4.23	<input type="checkbox"/>
43	FOOD SERVICES	The cafeteria/food court hours	-6.57%	4.22	<input type="checkbox"/>
165	BREWTON-PARKER COLLEGE ADMINISTRATION	The administration informing you of relevant problems and decisions	0.84%	4.20	<input type="checkbox"/>
111	ACADEMIC EXPERIENCE	Variety of degree programs	-0.12%	4.20	<input type="checkbox"/>
86	VARIOUS STUDENT SERVICES & STAFF	Cultural opportunities	-1.53%	4.19	<input type="checkbox"/>
88	VARIOUS STUDENT SERVICES & STAFF	Number of student activities	3.81%	4.16	<input type="checkbox"/>
61	CAMPUS STORE	Buyback purchases	1.65%	4.16	<input type="checkbox"/>
75	VARIOUS STUDENT SERVICES & STAFF	Availability of computers and printers	-6.17%	4.15	<input type="checkbox"/>
37	FOOD SERVICES	Quality of food in downstairs cafeteria	-0.96%	4.15	<input type="checkbox"/>
84	VARIOUS STUDENT SERVICES & STAFF	Publications for students	-2.67%	4.13	<input type="checkbox"/>
77	VARIOUS STUDENT SERVICES & STAFF	Computer assistance and instruction	-4.73%	4.13	<input type="checkbox"/>
173	IRO OFFICE & TECHNOLOGY	Technology to improve classroom instruction	-2.62%	4.10	<input type="checkbox"/>
73	VARIOUS STUDENT SERVICES & STAFF	Information on contacting emergency medical personnel	-3.70%	4.10	<input type="checkbox"/>
32	PLANT OPERATIONS AND FACILITIES	Recreational facilities in old Student Center	1.25%	4.04	<input type="checkbox"/>
22	PLANT OPERATIONS AND FACILITIES	Overall rating of your dorm room	-3.58%	4.04	<input type="checkbox"/>
44	FOOD SERVICES	Vending outlets	-6.64%	4.03	<input type="checkbox"/>
30	PLANT OPERATIONS AND FACILITIES	Art facilities	-1.63%	4.02	<input type="checkbox"/>
72	VARIOUS STUDENT SERVICES & STAFF	Health services	-10.01%	4.02	<input type="checkbox"/>
21	PLANT OPERATIONS AND FACILITIES	Maintenance of your dorm room	-3.15%	4.00	<input type="checkbox"/>
38	FOOD SERVICES	Variety of food in downstairs cafeteria	-4.26%	3.97	<input type="checkbox"/>
130	QUALITY OF WORK LIFE	Overall college financial resources	8.33%	3.97	<input type="checkbox"/>
127	QUALITY OF WORK LIFE	Salary	7.99%	3.92	<input type="checkbox"/>
20	PLANT OPERATIONS AND FACILITIES	Overall rating of your resident hall	-4.44%	3.87	<input type="checkbox"/>
62	CAMPUS STORE	Pricing	2.07%	3.83	<input type="checkbox"/>
110	ACADEMIC EXPERIENCE	Variety of courses offered each term	-6.55%	3.78	<input type="checkbox"/>
19	PLANT OPERATIONS AND FACILITIES	Maintenance of your resident hall	-10.47%	3.65	<input type="checkbox"/>
24	PLANT OPERATIONS AND FACILITIES	Provisions for academic study in dorm	-2.42%	3.63	<input type="checkbox"/>
23	PLANT OPERATIONS AND FACILITIES	Your dormitory rest room & lobby	-8.40%	3.60	<input type="checkbox"/>
29	PLANT OPERATIONS AND FACILITIES	Drama facilities	3.99%	3.56	<input type="checkbox"/>